

The Gazette

A Monthly Newsletter

May, 2016

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Let the Games Begin!!!

It's almost time for one of our favorite events of the year! Thursday, May 19th (rain date is Thursday, May 26th) is the Annual Chester County Senior Games and Senior Picnic, Always a great day filled with fun, food, comradery, and competition. As in past years, this year's picnic will be taking place at Brandywine Picnic Park at Lenape. The event begins at 9:00 a.m. and ends around 1:30 p.m.

After the Opening Remarks, which will take place around 9:15, the events will be: Bocce Ball, Darts, Football Throw, Hot Shot Basketball, Softball Throw, Corn Hole (bean bag toss), Frisbee Putting, Horseshoes, Table Tennis (taking place in the afternoon) and Bingo which will be available for play throughout the day. A delicious bar-b-que lunch will be served around 11:45 a.m. in the main pavilion area.

The picnic will also have an Exhibitor Fair, with a plethora of different services and agencies being represented to talk to folks about their service and how they can assist. As in past years, Rover will be a part of the Fair and have a table set up to answer any questions that anyone has, and to register new passengers. We've also heard a rumor that everyone's favorite mascot, our own Rover Dog will be making an appearance at some point in the day. Rover Dog will be available for pictures, may try an event or two and has been talking about that slide at the park...

Registration for this year's picnic is done through your local Senior Center in coordination with the Chester County Department of Aging Services, who is the sponsor of this event.

This years' picnic is shaping up to be a great event and Rover is looking forward to seeing everyone at the Brandywine Picnic Park on May 19th!

Get Social with Rover!

Attention all Facebook and Twitter users: Like Rover on Facebook by searching "Rover Community Transportation" or follow us on Twitter @RoverCommTrans for all of the latest scoop on everything Rover.

Customer Service News & Notes:

Our Menu Options Have Changed

In an attempt to make our telephone calls more streamlined, we have recently altered our menu options when calling in to Rover (listed below). It is also important to remember that when calling in for a reservation, you have the following information ready so all calls can be answered in an expedited manner:

- Date of the Trip / Appointment
- Location and Address of the Trip / Appointment
- The Suite, Doctor Name and Office Phone Number (If Applicable)
- Time of the Appointment that you would like to arrive AND how much time is needed before your return.

Here are our most up to date menu options:

- Senior Shared, PwD (Persons with Disabilities) and General Public (Non MATP – Medical Assistance Transportation Program) Reservations: Press 1
 - Reservations to Philadelphia Int'l Airport – Press 1
 - All other Reservations – Press 2
- Cancellations / ETA / General Information or Questions – Press 2
 - Cancellations – Press 1
 - ETA – Press 2
 - General Information / Questions – Press 3
- MATP Consumers – Press 3
 - Eligibility & Verification Questions – Press 1
 - Reservations - Press 2
 - Cancellations – Press 3
 - ETA – Press 4
- Spanish Callers – Press 5

We hope that these alterations will help to streamline the phone calling process!!

Safety Corner – ADA

In this new column our Safety Officer, Chris, will provide us with some valuable safety information. In this month's edition, he talks about ADA Requirements.

Most people don't think about Americans with Disabilities Act (ADA) requirements because they don't have to. Walking in and out of buildings, in parking lots, or a store, we don't think about the requirements that ensure someone with a disability will have access to the same locations we have. The ADA requirements apply to Federal, State, and local government facilities, public accommodations, and commercial facilities, so, the rules don't apply to private homes. Most people never think about how accessible their home is until it's too late, but there are good reasons to think about ADA requirements when for some reason you or a loved one requires a wheelchair for mobility.

Making your home wheelchair accessible is a necessity for anyone that requires a wheelchair for mobility in and out of their home. Having appropriately sloped ramps, sidewalks in good condition at least 42" wide and no obstructions from shrubs or other vegetation are just a few of the things you can have done to make your life easier if this situation exist for you or a family member. It's also your responsibility have a safe and accessible access and exit to your home so Rover drivers will be able to get you to and from your house. Our drivers can't take you up or down steps or push you across un-improved surfaces like grass or gravel. Make it easy and safe for Rover to get you where you need to go.

State Assistance Programs for Home Modifications on the Web

<http://patf.us/>

<http://www.phfa.org/consumers/homebuyers/accesshmemod.aspx>

<http://www.payingforseniorcare.com/longtermcare/resources/pa-options-program.html>



Events & Activities

Each month, Rover is out and about throughout Chester County at various events and facilities, here's a look at where we'll be in May and through the first week of June. Feel free to come out and meet us!! Also, please find the contact information for each of the 6 Senior Centers in Chester County. They always have something fun and exciting going on!!

MAY 2016

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
1	2	3	4 11 a.m. - Kennett Square Senior Center	5	6	7
8	9	10	11	12 11 a.m. - Downingtown Area Senior Center	13	14
15	16	17	18	19 All Day - Chester County Senior Games and Picnic @ Brandywine Picnic Park	20	21
22	23	24	25 10 a.m. - 12 p.m. - National Senior Health and Fitness Day @ Phoenixville YMCA	26 All Day - Chester County Senior Games and Picnic - RAINDATE	27 11 a.m. - Coatesville Area Senior Center	28
29	30 Memorial Day - Rover Closed	31	1 11 a.m. - Phoenixville Area Senior Center	2	3 11 a.m. - Oxford Area Senior Center	4

Coatesville Area Senior Center

22 North 5th Avenue
Coatesville, PA 19320

610.383.6900

www.coatesvilleseniorcenter.org

West Chester Area Senior Center

530 East Union Street
West Chester, PA 19382

610.431.4242

www.wcseniors.org

Phoenixville Area Senior Center

153 Church Street
Phoenixville, PA 19460

610.935.1515

www.phoenixvilleseniorcenter.org

Kennett Area Senior Center

427 South Walnut Street
Kennett Square, PA 19348

610.444.4819

www.kennettseniorcenter.org

Oxford Area Senior Center

12 East Locust Street
Oxford, PA 19363

610.932.5244

www.oxfordseniors.org

Downingtown Area Senior Center

983 East Lancaster Avenue
Downingtown, PA 19335

610.269.3939

www.downingtownsensiors.org

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1002 South Chestnut Street

Downingtown, PA 19335

Phone: 484.696.3854

Fax: 484.593.0454

www.riderover.com

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484-879-1524 EOE

Rover Anniversaries

Rover Community Transportation wishes to congratulate and thank the following employees for all of their hard work and years of dedication.

- | | | | |
|---|--|---|-------------------------------------|
| 26 Years
Carol Stringer | 16 Years
Sharon Thompson | 15 Years
Harry McMinimee | 7 Years
Kathleen Morrioni |
| 4 Years
Linda Ross
Jonathon Clarke | 3 Years
Glenn Conover
Shadiya White | 2 Years
Haven Black
Jhonda Butcher
Dominic Valeriano
Hommad Elasri | |

The Adventures of Rover Dog

Everyone's favorite mascot, Rover Dog had a great time at Handi Crafters Annual Gala on April 22nd! He loved the Circus performer and novelties. Here are a few photos!!

